

Managed Services



Providing business software to your employees, customers, vendors, and partners can increase business productivity, guarantee customer satisfaction, provide real time information to those who need it and enhance and streamline supply chain and customer management business processes. Managed Services provide an option for those who may already own or want to purchase an application to reside on their own infrastructure but find that the administration is too costly or time consuming.

Are you looking at ways to...?

- Save time and money otherwise spent training and retaining in-house resources
- Allow internal IT staff to focus on business improvement
- Provide continuity across internal projects and day-to-day support
- Reduce costs by utilizing a support model that ensures only paying for value-add time.

Meritide has been helping their clients meet these objectives for years -

Managed Services provides an option for customers who may already own or want to purchase an application to reside on their own infrastructure but find that the administration is too costly or time consuming.

Meritide uses the same best practices to manage your applications that are used in our SaaS offerings and reduces the total cost to the customer by leveraging economies of scale.

We invest in training and development of the consultants that manage these systems and can use their skills across multiple installments.

Meritide works with the customer to layout a flexible Annual Administration Plan to meet support, administration and customization needs.

This solution includes the following services:

- An annual systems health check up
- Regular systems performance monitoring
- Advisory services to keep in front of upgrade requirements imposed by your software manufacturer
- Software license reviews and advice
- Database tuning and performance monitoring

Why Meritide?

Vision. Competence. Integrity.

We have completed BSA's in numerous businesses – manufacturing, distribution, service, education and technology organizations. We are business oriented management consultants but also bring real world experience in software development, software applications, technology trends and IT organizational design.



Leverage our expertise and gain a competitive edge in the marketplace

For more information contact us at:
1 800 MERITIDE or sales@meritide.com

www.meritide.com